



Checklist

Temporary stay

EHIC or PRC with identity card or passport

The EHIC (European Health Insurance Card) and the PRC (provisional replacement certificate) are required for medically necessary treatments for individuals temporarily staying in Switzerland (e.g. tourists, students, expats, embassy employees, and cross-border commuters (DE, FR, AT, IT, LI)).

The identity card or passport is used to check an insured person's nationality.

Based on coordination rights, only EU/EFTA or UK nationals with a valid EHIC or PRC can be registered via the benefits assistance program of the Common Institution KVG.

Exceptions are people with an EHIC from Germany.

- Copy of the EHIC and a identity document (identity card or passport) available (front and back)?
- Are the copies of the documents readable?
- Is all data available on the EHIC (no empty entries or "*****")?
- Does the information on the documents match the invoice?
- Was the EHIC presented on the day of treatment and was the expiry date within the treatment period?

If one of the above points is not fulfilled, a provisional replacement certificate (PRC) is required together with the identification document. The replacement certificate can be requested by the insured person through the GE KVG Check-In App.

- Is the PRC valid for the entire treatment period?
- Stamp/signature of the competent institution available?
- Is the copy of the ID card available and does the data match the PRC and the invoice?

S2 (formerly known as E112)

If the insured person has travelled to Switzerland for the purpose of treatment, the S2 certificate must be requested from the competent institution abroad. In the case of a valid S2, no copy of the identity card or passport is required.

- Is the S2 form valid for the entire duration of the treatment and issued for the service provider (number 2 on the S2 form)?
- Has the S2 form been filled out completely by the institution and are all pages included?



Residents

Members of a statutory health insurance system of the EU/EFTA or the United Kingdom (UK) are entitled to medical treatment in the event of illness, non-occupational accident or maternity if they live in Switzerland and are EU/EFTA or UK nationals or members of their family.

- Is the person registered as a resident in Switzerland?
- Does the insured person have a valid GE KVG insurance card?

Further reasons for rejection

- The details of the insured person (surname, first name, date of birth) on the invoice do not match the certificate of entitlement submitted.
- The residential address was not provided or is incomplete on the invoice.
- Rejection due to lack of obligation to co-operate:
The questionnaire to clarify the insurance relationship was not answered by the insured person.