

Mr  
Max Mustermann  
Musterstrasse 10  
1234 Musterstadt



Gemeinsame Einrichtung KVG  
Institution commune LAMal  
Istituzione comune LAMal

Olten, 28. February 2025

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**Account statement**

Insurance no. 01-1234567  
Account statement no. 1234567  
Your personal contact Customer Team / +41 32 625 30 12  
E-mail customers@kvg.org

Please pay the amount of CHF 92.00 before 30.03.2025.

The «Gemeinsame Einrichtung KVG» is the body responsible for dealing with mutual benefits assistance in Switzerland in case of illness, recreational accidents and maternity. On behalf of your Health Insurance scheme, we have paid for the costs of your treatment in Switzerland. Due to the fact that the legal regulations in Switzerland stipulate a cost participation, insured persons from the EU, EFTA Member States or the UK are also required to pay the corresponding cost participation in case of mutual benefits assistance. This cost participation amounts to Swiss Francs 92 for adults and Swiss Francs 33 for children up to the age of 18 within a treatment period of 30 days. According to Swiss legislation, an additional daily contribution of Swiss Francs 15 will be charged for all adults from the age of 25 in case of in-patient hospital treatment or rehabilitation.

**We like to ask you to convert the CHF amount which is indicated on our account statement into pounds sterling at the current rate of exchange and to transfer it to our bank account:**

In favour of (BIC Code): CRESCHZZ80A  
Name of institution: CREDIT SUISSE AG, CH-8070 Zürich / Switzerland  
To account (IBAN): CH47 0483 5098 3752 5200 2 **only £**  
Beneficiary: Gemeinsame Einrichtung KVG  
Industriestrasse 78  
CH-4600 Olten  
Purpose: account statement number / insurance number

**Do you have a bank account in Switzerland? Then transfer the CHF amount to our IBAN CH44 0900 0000 4500 1349 1.**

Please note that the person who gives the payment instructions must pay all the transfer costs. **We cannot accept direct payments from travel insurances!** Therefore, please pay the amount due to us and then claim a reimbursement from your travel insurance.

**Account statement**

**Account statement no. 1234567 from 28.02.2025**

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We have paid for you	Amount	Single cost participation	Share	Contribution hospital	Not covered	Your credit	Our credit
<b>Mustermann Max, 01-1234567</b>							
Universitätsspital Zürich		3.2		3.3	3.4		3.5
Treatment from 01.02.2025							
Out-patient treatment GP or hospital	300.00	92.00 <sup>1</sup>					92.00
<b>Total in CHF</b>	<b>300.00</b>						<b>92.00</b>

<b>Total</b>						<b>0.00</b>	<b>92.00</b>
<b>Our credit in CHF</b>							<b>92.00</b>

<sup>1</sup> The cost sharing varies depending on the reason for your stay.  
*Reason for stay 1:* tourists / students / interns / au pairs / residents of Campione d'Italia / cross-border commuters  
*Reason for stay 2:* persons resident in Switzerland / persons resident in Büsingen



## Information on your benefit invoice

### 1. Invoice of benefits

Here you will find your insurance number, the billing number and our contact details.

### 2. Payment options

Here you will find our bank details, which you will need to use to transfer the remaining amount to us. Please state the billing number and the partner number as the reason for payment.

### 3. We have paid for you

The service provider providing treatment (e.g. hospital, pharmacy, doctor) has invoiced your treatment costs directly to the Gemeinsame Einrichtung KVG. You will be informed of the costs paid on your behalf and your share of the costs with the invoice for benefits.

You can find further information on your cost sharing on our website under *Private persons > Medical treatments in Switzerland > Cost sharing*

#### 3.1. Details of the service provider and treatment

Here you can see which service provider has charged your treatment costs.

You will also find the period of treatment and further details on the service provided.

#### 3.2. Franchise and self-payment

As soon as benefits are paid for treatment, you must contribute to the costs that are incurred. This cost sharing is made up of the franchise and the self-payment. Further information on franchise and self-payment can be found on our website at

*Private persons > Medical treatments in Switzerland > Cost sharing*

#### 3.3. Hospital contribution

In Switzerland, all persons aged 25 and over contribute to the hospitalisation costs in the form of a hospital contribution. This amounts to CHF 15.00 per day.

#### 3.4. Not insured

These are benefits that are not covered by compulsory health insurance (OKP). You must pay the non-insured amount yourself.

#### 3.5. Our credit balance

Here you can see an overview of the total claims for the franchise, the deductible and the hospital contribution.